

WAN-IFRA XMA Cross Media Awards 2010:

A submission by Singapore Press Holdings





Contents:

> SPH is On!

- > Campaign Activation
- > Results



What is 'SPH is On!'?

Philosophy:

It is a communications discipline which SPH has started seeding with our advertisers and agencies.

"ON" as all of us know, is a word that brings along with it a whole host of positive implications - as in ON STRATEGY, ON TRACK, ON THE BALL, ON CALL - we are always wanting to turn ourselves ON for our clients in terms of bringing to you a solutions-based approach to connecting effectively with your target segments.

SPH has hundreds of products across its media arsenal. To easily understand how all these can come together to fuel connectivity with advertisers' targets, we have housed them under SIX "ON" Buttons - namely the ON PRINT, ON LINE, ON MOBILE, ON AIR, ON SCREEN, & ON GROUND buttons.

This case study is an example of how SPH has done this

SPH Is On!

Online display
Online search
Online classified
Database marketing - eDM



Mobile marketing (SMS / LBA)
Code technology
Mobile search

/ tradeshows
Ambient advertising
Installations



The SPH Marketing Funnel

offering holistic solutions to consumers

• Newspapers – ST, BT, ZB **A**wareness Phase 1: • Out of Home – MBO digital **Create general awareness** network islandwide Above-the-line media for mass reach Radio – 913 and 1003FM •Online sites on AsiaOne - from Phase 2: Interest Targeted messaging to promote product news content sites, to UGC sites, to benefits & price point lifestyle verticals Niche platforms to reach prospective buyers Online Classified sites – ST701 •Search portal - Rednano • Direct Marketing Options with SPH Digital Phase 3: One-to-one messaging with **Database** Desire selling proposition eDMs Below-the-line platforms Mobile Marketing Direct mail with ST (inserts/stick-ons) Phase 4 : Conversion • **Private Events** or on-ground activations by MBO Events of Ready Buyers Action Event to drive sales



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Campaign Details

Campaign Objective: To reinforce Tiger Beer's success as a winning beer, not just locally, but globally, evidenced by its availability in more than 70 countries. The key message to the target audience: 'Enjoy Winning'. The target was to reach out to 122,000 unique users.

Campaign Concept:

- Tiger Beer launched 2 new Targeted Video Commercials (TVCs) New York & London to showcase the 'International' aspect of it's brand.
- Viewers on OOH & Cable were prompted via SMS to go online and watch the TVC, and encouraged to share with their friends.
- The viewer who got most of their friends to watch the TVC won an overseas trip to London for 4.



Campaign Details

- Target Audience: 25 35 years of age
- Media platforms: Newspapers; The TVC was run online,
 Digital OOH screens and cable TV
- Traditional Media used by Tiger Beer:
 - TV Commercials on free-to-air TV and cable TV (for English literates)
 - Print advertisements in Chinese newspapers Lianhe
 Wanbao and Shin Min Daily News (for Chinese literates)
- Campaign period: 14 April to 4 May 2009 (21 days)
- Media Agency: Mindshare Singapore
- PR Agency: Bates141



SPH Cross-media Components



asiaone STRAITS TIMES. THE BUSINESS TIMES

Online sosh OK.com advertisements across AsiaOne, Straitstimes.com & BTonline.com lead people to Tiger Beer microsite

ON SCREEN

Outdoor digital LED screens screen video commercials and crawlers announce contest and encourage participation by SMSing URL to Tiger Beer microsite to their mobile phones.



Branding advertisements (with URL to Tiger Beer microsite) run across SPH newspapers

STRAITS TIMES.



Contest page on Tiger Beer microsite







SPH Cross-Media Platforms in action



Print ads in World sections in ST and My Paper
Eye catching unique shaped ads were a breakthrough



Targeted Video Commercial with a frame - skinning with the Tiger Bottle, were seeded in news, entertainment and food online portals

A call-to-action link was featured to get consumers to enter the contest microsite



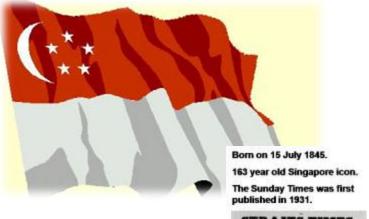
SPH MBO's screens at Chevron House, UOB Plaza, Singapore Visitors Centre and HDB Hub helped to proliferate the message further to the PMEBs



SPH Newspapers builds reach FAST



SPH Newspapers lend credibility









SPH Newspapers

Reaching the masses effectively



The Straits Times

National English language broadsheet

380,000 copies 1.432 million readers



Lianhe Zaobao

National Chinese broadsheet

170,000 copies 555,000 readers



Shin Min Daily News

An evening daily

that adopts a bold and creative style of reporting 137,500 copies

421,000 readers



Lianhe Wanbao

A refreshing evening daily that provides the best in news and infotainment 99,000 copies

433,000 readers

My Paper

Free bi-lingual compact targeting modern

Singaporeans.

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200,000 copies 320,000 readers



- Media Execution
 - Head-turning creative buys were placed in The Straits Times and My Paper

Tactical print advertisements

in Lianhe Wanbao, Lianhe Zaobao and Shin Min Daily News encouraged readers to redeem exclusive merchandise with their purchases. The collectibles ranged from Tiger Beer "New York" and "London" quarter yards to limited edition 24K gold-plated Tiger Beer miniature bottles from the Tiger Beer World Collection.





SPH Newspapers

Reaching the masses effectively



Creative pop-out advertisements on the front page of The Straits Times

ON PRINT

SPH Newspapers

Reaching the masses effectively



Creative inverted 'L' advertisements in The Straits Times



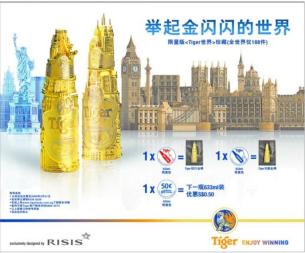
Creative inverted 'L' advertisements in My Paper



SPH Newspapers

Reaching the masses effectively





Tactical advertisements on front page of Lianhe Wanbao



Tactical advertisements in Lianhe Zaobao



Reaching the online community



Recent global survey showed that Singapore is the most wired society... Great way to reach both adults & youth.





Online delivers audio visual capability and lends interactive platform to campaign.



Reaching the online community



Singapore's no. 1 news and lifestyle portal

With 150 Million page views and over 10 Million unique users a month



AsiaOne lifestyle portal with popular verticals like:

- So Shiok (Food-related)
 - Just Travel
 - AsiaOne Motoring



News sites like
StraitsTimes.com and
BT Online

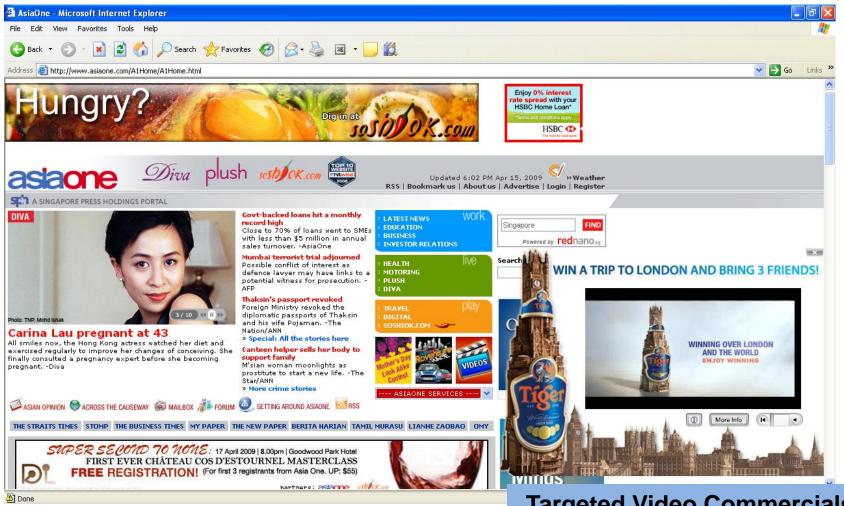


- Media Execution
 - Online advertisements at prominent positions across AsiaOne, Straitstimes.com & BTonline.com lead people to Tiger Beer microsite





Reaching the online community



Targeted Video Commercials on AsiaOne website

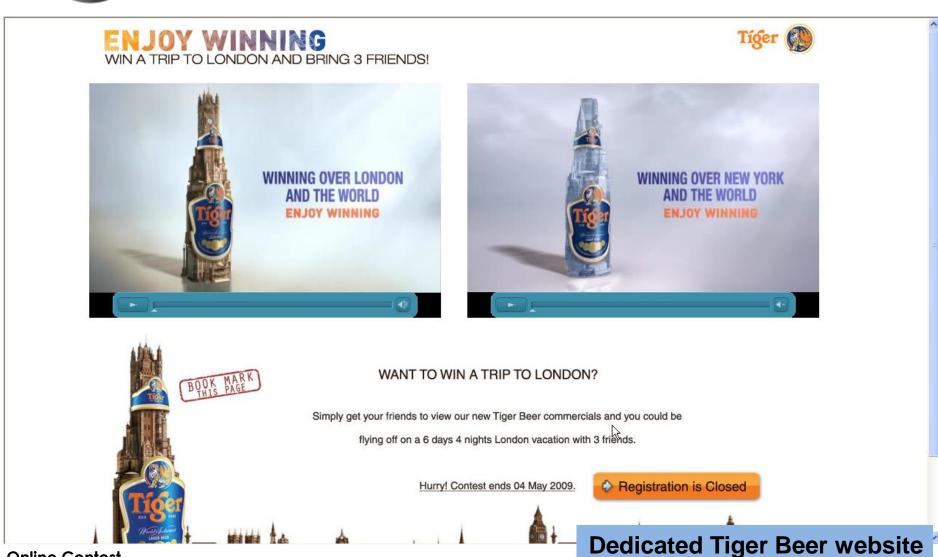




Online Contest Dedicated Tiger Beer website



Reaching the online community

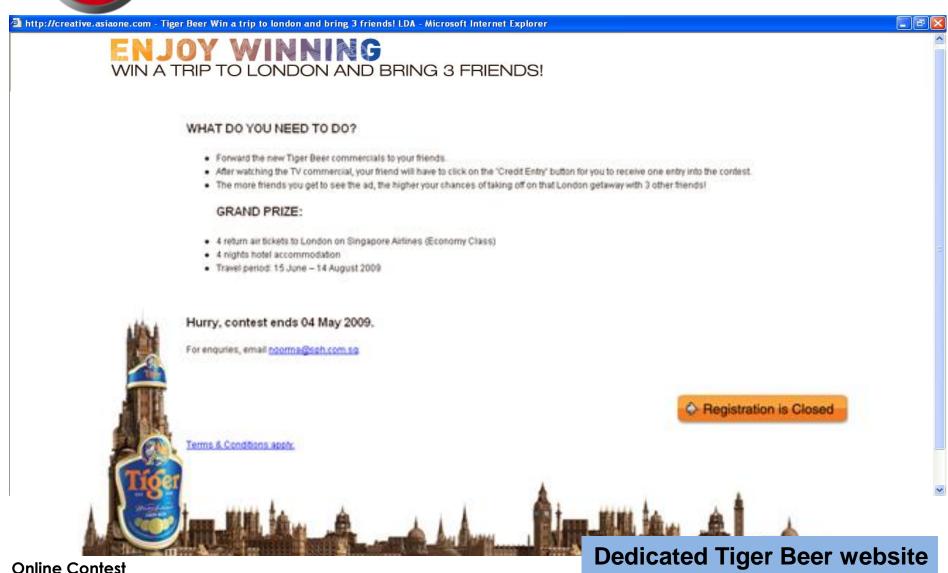


Online Contest



http://network.asiaone.com/showcase/tvc/demo/a1 home/index.html

Reaching the online community





SPH Outdoor Platforms

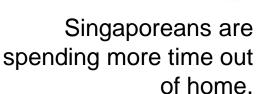
Reaching people on the move



Great visual impact for visual subject matter.



Reaches people on the go.







Singapore Visitors Centre @ Orchard

Heart of Singapore's shopping centre targeting Singaporeans with dispensable income



Raffles Place – Chevron House and OUB Centre

Targeting PMEB parents & singles



Toa Payoh HDB Hub

In one of Singapore's busiest heartlands

Targeting families



Media Execution

 Video commercials were run on outdoor digital LED screens.

Crawlers at bottom of digital LED

SCREENS announce contest and encourage participation by SMSing URL to Tiger Beer microsite to their mobile phones.





SPH Outdoor Platforms

Reaching people on the move



Outdoor LED Screen at Singapore Visitors Centre



Outdoor LED Screen at HDB Hub



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Campaign Results

- Campaign deliveries exceeded usual TV deliveries (from past campaigns), and brand tracking scores went up.
- The online contest, which ended on 4 May 2009, resulted in both TVCs being viewed almost 1 Million times by a unique online audience of 500,000. (Source: AsiaOne)
- The cross-media campaign garnered 10 times more audience than what was usually achieved with advertisements placed on Free-To-Air TV. (Source: Mindshare)



Topline Campaign Facts & Figures

26,308 referrals

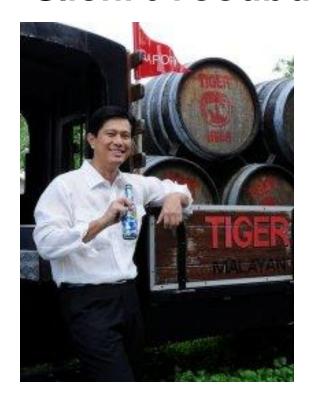
were recorded

924,050 views of TVCs (Online)

1,587,049 views of TVCs (Online and outdoor)

The online campaign objective of reaching out to 122,000 unique users was achieved

Client's Feedback



Mr Bennett Neo General Manager, Asia Pacific Breweries

"With this campaign, we wanted to reinforce Tiger's position as the brand that is desired and loved by beers lovers around the world. Tiger not only offers beer lovers the highest quality beer that undergoes the most stringent quality checks, but also the shared passion of a beer that has wowed international audiences.

By utilising SPH's integrated platform offering for this campaign, we are keeping pace with beer lovers who are increasingly immersed in digital media, as well as visually engaging newspaper readers with our creative buys; thus, generating awareness and creating impact for our campaign."





Benefits to advertisers





visibility across

Strong

branding and

SPH media

Connect with target audience via 3 media platforms: print, online and outdoor screens

Active engagement of readers and prospective customers through an innovative and interactive platforms.

Queries?

Please contact:

Winston Ho

Senior Marketing Manager

Singapore Press Holdings Ltd

DID : +65 - 6319 1641

Mobile : +65 - 9750 0266

Email: hoslw@sph.com.sg

Thank You